



At the First National Bank of Brookfield (the “Bank”), there is no higher priority than the health and safety of our customers and community. We are pleased to see the State of Illinois moving into Phase 3 of its planned reopening and look forward to Phase 4 when we can potentially safely reopen the Bank’s lobby to walk in traffic with all applicable health guidelines in place.

We hope you have been satisfied with our level of customer service through these challenging times. Our lobby remains open by appointment 8-5 weekdays and Saturdays 8-2 along with our drive-thru. Additionally, we encourage you to access your accounts from anywhere 24/7/365 through our mobile, online or telephone banking services. Utilizing these tools, you can check balances, transfer funds, deposit checks or find the nearest ATM. If you are not enrolled in online or mobile banking and you need assistance with the process, please call the Bank and speak with one of our friendly personal bankers. We miss seeing our customers, but always look forward to taking your calls!

We are committed to providing our services to you in nearly the same capacity as we have provided them in the past as we continue to monitor ongoing developments and safety information related to COVID-19. We are following guidelines from public health authorities and our own Business Pandemic Plan to ensure operations continue while working to protect the well-being of our customers and employees.

For additional information about COVID-19, get the latest report from the Centers for Disease Control at [cdc.gov](https://www.cdc.gov) or the local health department website.